

14 Common problems and solutions

If you are experiencing problems with the machine, please refer to the chart below.

Carefully follow the directions in the operating instructions when replacing parts.

Please consult your dealer or Fuji Impulse if after referring to the chart, the problem cannot be resolved.

Please refer any questions regarding replacement of parts not listed in the operating instructions or adjustment of such parts to your dealer or Fuji Impulse.

Items marked with an asterisk * in the “Solutions” column refer to the fact that these problems should be addressed by an electrician. If there are any problems, please contact your dealer or Fuji Impulse.

 **Warning** Always unplug the power plug before replacing parts.

Problems related to sealing

Problems	Check	Solutions
The power lamp does not turn on and there is no heat.	The power cord is snapped or the plug is not fully plugged in.	*Make sure the plug is fully plugged in. Replace the power cord and plug.
	Is the fuse on the back of the control unit blown?	Replace the fuse.
	-----	*The power switch may be broken. Replace the power switch.
The power lamp does not turn on even after pushing down the table.	-----	*The microswitch may be broken. Replace the microswitch.
Sealed part of the pouch burns.	The set heating time is too long.	Set the heating time at minimum required to make a sufficient seal.
	The cooling time is not allowed enough.	Take sufficient cooling time by holding the table for 2-3 seconds after the heating lamp turns off.
	The heating lamp continues to be on.	*Replace the timer. Please contact Fuji Impulse or your local dealer.
Sealing is not clean.	Is the Teflon sheet damaged?	Slide the Teflon so the heating element is covered with the clean Teflon.
	Is the silicone rubber damaged?	Replace the silicone rubber.
	Is the sealing pressure adjusted according to the film thickness?	Adjust the sealing pressure referring to this manual.
The power switch automatically turns OFF.	This happens when the heating process does not start in 3 seconds due to the timer defect.	*Replace the timer. Please contact Fuji Impulse or your local dealer.

Problems related to vacuuming

Problems	Check	Solutions
Vacuuming is weak.	Have the contents been accidentally vacuumed?	Contents may have lodged somewhere between the nozzle and the vacuum pump. Check and clean the contents.
	Is there any stuff stuck in the filter?	Clean or replace the filter.
	When setting a pouch to the sealing area, the pouch gets wrinkled and air flows into the pouch from the wrinkles.	Stretch out the pouch to the both sides, and locate the packaging content close to the nozzle tip while vacuuming. (Refer to "8-7 Place a bag to the sealing area.")
	The valve sheet of the pump is damaged.	* Please contact your local dealer or Fuji Impulse.
	The filter case is loosened.	Tighten the filter case by turning the hexagonal part at the bottom of the case using the monkey wrench.
	The screw fixing the filter case are loosened.	Tighten the screw using a Philips screwdriver.
	The nozzle is set properly inside the pouch?	Turn OFF the power switch and operate properly from the beginning.
Vacuum pump is working properly but it does not vacuum.	Is there any object/stuff stuck in the hose between the nozzle to filter or the elbow joint?	Clean the hose and elbow joint referring to "11-6 Replacing the nozzle".
Vacuum pump does not work properly.	Microswitch for pump, vacuum button, or the timer may be broken.	* Please contact your local dealer or Fuji Impulse.
Vacuum pump does not stop working even the lever is in the seal position.	Microswitch located at the backside of the nozzle lever may be broken.	* Replace the microswitch.

Solutions marked with an asterisk * mark should be addressed by electrician or experts in replacing electric parts. If you have any troubles in solving the problems, please contact with your local dealer or Fuji Impulse.